

**Annual Reporting for High-Cost Recipients
47 C.F.R. §54.313(a)(5) and (a)(6)**

Received & Inspected

JUN 27 2012

FCC Mail Room

June 20, 2012

Ms. Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 12th Street SW
Washington, D.C. 20554

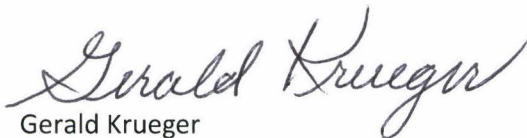
Ms. Karen Majcher
Vice President – High Cost Low Income Division
Universal Service Administrative Company
2000 L Street NW, Suite 200
Washington, D.C. 20036

RE: WC Docket No. 10-90: Annual Reporting Requirements for High-Cost Recipients §54.313 (a)(5) and (a)(6)

Pursuant to Section 54.313(a)(5) and (a)(6) of the Federal Communications Commission's rules, enclosed are the certifications for Diverse Communications Inc., Study Area Code 349004.

Should you have any questions, please contact me via email at w443012@divcominc.net or by phone at 309-334-2150.

Sincerely,



Gerald Krueger
President

Enclosures

No. of Copies rec'd
List ABCDE

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OUTAGE REPORTING – §54.313 (a)(2)

Detailed information on any outage in the prior calendar year, as that term is defined in 47 C.F.R. 4.5, of at least 30 minutes in duration for each service area in which an eligible telecommunications carrier is designated for any facilities it owns, operates, leases, or otherwise utilizes that potentially affect (i) At least ten percent of the end users served in a designated service area; or (ii) A 911 special facility, as defined in 47 C.F.R. 4.5(e). 47 C.F.R. §54.313(a)(2). **Diverse Communications Inc., Study Area 349004, had no outages during 2011.**

Detailed Outage Information for 2011						
Date of Outage	Time of Outage	Description of Outage and Resolution	Particular Services Affected	Geographic Areas Affected	Steps Taken to Prevent Future Recurrences	Number of Customers Affected
Not Applicable		No Outages Occurred During 2011				

UNFULFILLED SERVICE REQUESTS – §54.313(a)(3)

The number of requests for service from potential customers within the recipient's service areas that were unfulfilled during the prior calendar year. The carrier shall also detail how it attempted to provide service to those customers.

Diverse Communications Inc., Study Area 349004, had no unfilled requests for service during calendar year 2011.

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NUMBER OF COMPLAINTS PER 1,000 CONNECTIONS – §54.313(a)(4)

The number of complaints per 1,000 connections (fixed or mobile) in the prior calendar year.

During calendar year 2011, Diverse Communications Inc., Study Area 349004, received 0 complaints per 1,000 working access lines.

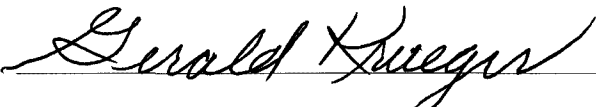
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47 C.F.R. §54.313(a)(5) and (a)(6)**

§54.313(a)(5) – COMPLIANCE WITH SERVICE QUALITY STANDARDS AND CONSUMER PROTECTION RULES **Diverse Communications Inc., Study Area 349004, complies with all service quality standards and consumer protection rules.**

Service Quality Standards and Consumer Protection Rules Annual Certification

Gerald Krueger	President	Diverse Communications Inc.
Printed Name of Officer	Title of Officer	Company Name

I am authorized to provide this certification on behalf of the Company. I hereby certify that the Company is in compliance with applicable service quality standards and consumer protection rules.

Executed on	<u>June 20, 2012</u>
	Date
Signature	<u></u>
	Gerald Krueger
Printed/Typed Name	_____

**Annual Reporting for High-Cost Recipients
47 C.F.R. §54.313(a)(5) and (a)(6)**

§54.313(a)(6) – ABILITY TO FUNCTION IN EMERGENCY SITUATIONS

Diverse Communications Inc., Study Area 349004, is capable of functioning in emergency situations.

Ability to Function in Emergency Situations Annual Certification

Gerald Krueger	President	Diverse Communications Inc.
Printed Name of Officer	Title of Officer	Company Name

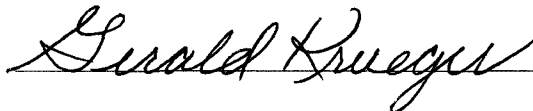
I am authorized to provide this certification on behalf of the Company. I hereby certify that the Company is capable of functioning in emergency situations. The Company has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

Executed on

June 20, 2012

Date

Signature



Gerald Krueger

Printed/Typed Name

Annual Reporting for High-Cost Recipients
47 C.F.R. §54.313(a)(5) and (a)(6)

ADDITIONAL VOICE RATE DATA – §54.313(h)

All incumbent local exchange carrier recipients of high-cost support must report all rates for residential local service, as well as state fees as defined pursuant to §54.318(e) of this subpart, that are below the local urban rate floor as defined in §54.318 of this subpart, and the number of lines for each rate specified. Carriers shall report lines and rates in effect as of June 1.

As of June 1, 2012, Diverse Communications Inc., Study Area 349004 did not have any rates for residential local service, as well as state fees as defined pursuant to §54.318(e), that are below the local urban rate floor as defined in §54.318.

Annual Reporting Requirements pursuant to § 54.313(a)(2)-(6)

WC Docket No. 10-90

§ 54.313(a)(2) – Outage reporting

- ☒ My company was not required to collect this information in 2011.
- ☐ My company collected this information pursuant to state utility commission requirement.
A copy of the report is attached.

§ 54.313(a)(3) – Unfulfilled service requests

- ☒ My company was not required to collect this information in 2011.
- ☐ My company collected this information pursuant to state utility commission requirement.
A copy of the report is attached.

§ 54.313(a)(4) – Customer complaints per 1000 connections

- ☒ My company was not required to collect this information in 2011.
- ☐ My company collected this information pursuant to state utility commission requirement.
A copy of the report is attached.

§ 54.313(a)(5) – Service quality standards and consumer protection rules

I certify that the reporting carrier is in compliance with applicable service quality standards and consumer protection rules.

§ 54.313(a)(6) – Ability to function in emergency situations

I certify that the reporting carrier can function in emergency situations as set forth in 47 CFR §54.202(a)(2). Specifically, the reporting carrier has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

I am authorized to make this certification on behalf of the company named above and, to the best of my knowledge the information reported on this form is accurate. This certification is for the study area(s) listed below. **(Please enter your Company Name, State and Study Area Code)**

Company Name	State	Study Area Code
Diverse Communications Inc.	IL	349004

(If necessary, attach a separate list of additional study areas and check this box.)

☐

Signed,


[Signature of Corporate Officer]

Date: 6/20/2012

Gerald Krueger

[Printed Name of Corporate Officer]

President

[Title of Corporate Officer]

Carrier's Name Diverse Communications Inc.

Carrier's Address 246 N Division St., Woodhull IL 61490

Carrier's Telephone Number (309) 334-2150